

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

C A No. Applied For
Complaint No. 170/2023

In the matter of:

ReenaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta & Mr. R.S. Bisht, On behalf of BYPL

ORDER

Date of Hearing: 18th July, 2023

Date of Order: 20th July, 2023

Attested True Copy

Secretary
CGRF (BYPL)

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of "inadequate/unsafe clearance from HT/LT lines". Therefore she prayed this Forum for grant of her complaint by issuing directions to the respondent to allow her application for new connection

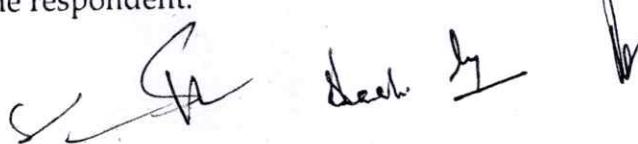
Complaint No. 170/2023

The complainant in her complaint submitted that she applied for new electricity connection at premises no. US/5, Gali No. 1, Mandawali Fazalpur, Delhi-110092 vide application no. 8006195017 but respondent rejected her application for new connection on the pretext of premises with inedquate/unsafe. Therefore, complainant's application for release of new connection may be granted.

2. OP in its reply briefly submitted that the complainant applied for new electricity connection at premises no. US/5, Gali No.1, Mandawali Fazalpur, Delhi vide request no. 8006195017 and 8006195039. OP further added that on site verification premises is under RIGHT OF WAY of H.T. LINE. The horizontal distance from HT line was found to be 1.5 meters whereas the required distance as per CEA rules is 2.3 meters for 66KV lines.

OP further added that Dy. Secretary (Dept. of Power) vide its letter dated 18.01.2017 has clarified that DISCOMS cannot provide electricity connections under HT lines as, as per CEA Regulations 2010, there is a right of way for the HT lines under various voltage level. Accordingly, since the issuance of the said letter the DISCOMS are not issuing electricity connection under HT lines. It was also mentioned that 220 KV HT lines pertains to DTL and only DTL can ascertain the clearance of the connection as per CEA Regulations.

Regulation 61 of Central Electricity Authority (Measures relating to safety & Electric Supply) Regulations 2010, provides for distance both vertical and horizontal to be maintained from the highest/nearest point of the building. Further, complainant has not complied with the Regulation 63 as no intimation prior to carrying out the construction was ever given to the respondent.

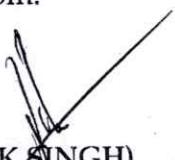


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Secretary
CGRF (BYPL)

Complaint No. 170/2023

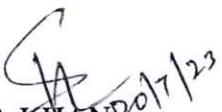
3. OP was asked to take shutdown and measures the accurate distance from the 66 KV line to the premise of the complainant. OP submitted that it is not possible from them to take shut down during the peak summers. In this regard, OP also submitted mail conversation with O&M department, where they have shown their inability to take shut down during peak summers due to DERG Guidelines.
4. Case was put up for hearing on 18.07.2023, when representative of the complainant was present and submitted withdrawal letter stating therein that in the present situation he is withdrawing his complaint with liberty to file afresh case.
5. In the facts and circumstances the withdrawal is allowed with liberty to the complainant to file a fresh.
6. Hence, the complaint is dismissed as withdrawn.
7. No order as to the cost. Both the parties should be informed accordingly.

File be consigned to Record Room.


(P K SINGH)
CHAIRMAN

Attested True Copy

Secretary
CGRF (BYPL)


(S.R. KHAN) 20/7/23
MEMBER-TECH


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER